Dear Students,

In light of the cancellation of all in-person undergraduate and research-stream Masters and Doctoral courses, we are reaching out to inform you of the current status of accommodated tests. For all bookings at Accommodated Testing Services (ATS), we are currently reaching out to professors to determine if each test has been cancelled, or moved online. Please note that in order for ATS to assist in making these arrangements, you must be registered with us for all of your tests.

If your professor informs us that your test has been cancelled, we will cancel your ATS booking and inform you.

If your professor informs us that your test has been moved online, ATS will instruct them to add your extra writing time and break time to your online test per your accommodations. Students are expected to self-manage their writing time vs. break time, and should use whatever break strategies they have been using when writing at the exam centre.

For students who prefer to write at the exam centre, we will remain open for the time being, and your bookings will be held for you if you need them. If you choose to write at the exam centre, please inform our office by replying to your 2-day confirmation email. Please arrive for your scheduled time, and bring your laptop to access the test online. If you require the use of an ATS computer to access your online test, please notify us in advance so that we may set up a space with internet access for you. If you have any concerns about writing a test online for disability-related reasons (i.e. you are unable to use a screen for medical reasons for the duration of the test, or you require adaptive technology that is incompatible with the online testing platform), please inform ATS immediately so we can get a special electronic or paper copy of the test for you.

For those who do wish to write at the exam centre, please be assured that ATS is taking every precaution to ensure the safety and cleanliness of the centre. We have implemented sanitizing of spaces in between each and every student – this includes the desk, keyboard, mouse, and chair arm rests. All remaining shared surfaces in the centre (door handles, sign-in stations, common seating areas, etc.) are being carefully sanitized at frequent scheduled intervals throughout the day. We will be maintaining recommended social distancing by revising our seating plan to increase space between students writing tests.

Regarding hygiene and social distancing, you should take the same precautions at ATS that you would in any other setting – please see the full recommendations here.

If you have questions or concerns about your bookings, please let us know. If you have accommodation-related questions or concerns, please get in touch with your Accessibility Advisor.

We sincerely appreciate your patience and understanding as we work to make these arrangements as quickly as possible.
Best wishes,
Emma Davidson
Manager, Accommodated Testing Services